

Upon walking in, the environment is warm and inviting, comfortable furniture, color. People are smiling, inviting, dressed comfortably. You can't distinguish roles. There is time and space for genuine conversation. There is a feeling of empowerment and everyone has an awareness of the own value, a deep respectfulness. Everyone has the ability to express their need and their strengths.

People are treating each other with mutual respect and understanding, learning from each other, heard and valued. Meeting patients where they are. More "harmony." Human dimension, all "people" at the table helping each other. A sense of abundance.

The patients and the health care clinicians bring all the knowledge and perspective openly to the development of the intention of the partnership and the development of goals and the treatment plan.

Members of the care team are effectively communicating, openly and honestly without barriers, determining what treatments will work best to address each individual's concerns and what matters most to them. People have all the info they need to make an informed choice, trust, equality, health care professionals listened and really heard. It feels joyful and liberating to health care providers and patients.

Living a good life in a good place together. Welcome to a community where health and wellness takes center stage.