



# TEAM COMMUNICATION AND RELATIONSHIPS PROGRAM

*Enhancing team communication with those that you serve*

The Team Communication and Relationships Program is a unique and innovative program that improves communication, relationships and partnerships among members of health and social systems. This highly interactive program blends didactics, case studies, demonstration, practice, and feedback (including web-based videotaped) to support individual personalized learning experiences to improve communication and relationships within teams and with other teams that you collaborate with. Participants will improve their fundamental communication skills as well as more advanced skills.

## Faculty:

- Tina Foster, MD, MPH, MS - [Read bio](#)
- Cindy George, RN, FNP, MSN - [Read bio](#)
- Marjorie M. Godfrey, PhD, MS, BSN, FAAN - [Read bio](#)

**Session 1:** Tuesday, August 27, 2024

**Session 2:** Thursday, October 17-Friday, October 18, 2024  
(In-person, at New London Inn, New London, New Hampshire or Virtual depending on participant consensus)

**Session 3:** Tuesday, November 12, 2024

**Session 4:** Tuesday, December 12, 2024

**Session 5:** Tuesday, January 20, 2025-Tuesday, January 21, 2025

(In-person, at New London Inn, New London, New Hampshire or Virtual depending on participant consensus)

*\*Virtual sessions 4-6 pm ET*

\$3,600 per person. Does not include books, travel (transportation/hotel), and on-site costs.  
Discounts for groups over 5.

Registration deadline - July 16

**REGISTER**



## WHAT YOU WILL LEARN:

- The communication cycle
- Awareness of self and others
- Humble Inquiry
- Negotiation
- Partnering with those that you serve
- Relational coordination
- Inequality/diversity
- Resilience
- Proactive conflict engagement
- Teams: These skills and experiences will improve communication and relationships within teams to support one another under pressure and in uncertain environments, especially important during the current Coronavirus pandemic.
- Those we serve: Additional relationship-centered communication skills and strategies focus on enhancing the coproduction of care with those we serve and their families.

## WHAT YOU WILL GAIN:

- Access to a password-protected Canvas site.
- Connections with a cohort of other professionals to support your learning and networking.
- Access to a workbook and printed and digital worksheets.
- A certificate of completion.
- A digital badge to share your achievement with your colleagues on LinkedIn, your website and other social media.

**“I am more comfortable with conflict and managing the challenges that arise. I feel because we have learned so many skills in such a short time, even with practice, my confidence and ability to call up the skill in the moment that it is needed is emerging.”**

***-Past Participant***