

Quality by Design, 2nd Edition Authors in the Room Series

We're excited to announce a new discussion series inspired by *Quality by Design, 2nd Edition- A Clinical Microsystems Approach*. Each session will feature **chapter authors** joining conversations with **learners, faculty, leaders, and improvers** to explore key ideas, stories, and applications from their chapters. Together, we'll dive deeper into the concepts that shape systems thinking, leadership, and inspire improvement in healthcare. Real stories. Real insights. Real improvement.

Gain insight. Build capability. Learn directly from the authors.

Zoom sessions, 12:00pm-1:15pm ET: <https://us02web.zoom.us/j/5759706071>

Chapter	Authors	Authors confirmed to be "in the Room"	Date
1 "Clinical Microsystems-Success Characteristics of High-Performing Microsystems"	Julie Johnson, Margie Godfrey, Boel Andersson-Gäre, Susanne Kvarnström, Tina C. Foster	Julie Johnson Margie Godfrey Tina Foster Boel Andersson-Gäre	January 14, 2026
2 "Developing High-Performing Microsystems"	Margie Godfrey, Tina Foster, Steve Harrison Martin Wildman, Julie Johnson	Margie Godfrey Steve Harrison Julie Johnson	February 4, 2026
3 "Leading Improvement of Healthcare Service Systems: Microsystems, Mesosystems, and Macrosystems"	Paul Batalden, Edgar Schein, Don Caruso, Margie Godfrey, Tina Foster, Julie Johnson	Paul Batalden Peter Schein (Ed's son) Margie Godfrey Tina Foster Julie Johnson	February 25, 2026
4 "Developing Professionals and Improving Work Life"	Margie Godfrey, Tina Foster, Gay Landstrom, Joan Clifford, Julie Johnson	Margie Godfrey Julie Johnson Joan Clifford Gay Landstrom	March 18, 2026
5 "Transforming a Primary Care Clinic in an NCQA-Certified Patient-Centered Medical Home"	Margie Godfrey, Tina Foster, Randy Messier, Julie Johnson	Tina Foster Margie Godfrey Julie Johnson	April 15, 2026
6 "Partnership within the Clinical Microsystem's Framework: Coproducing Good Outcomes with Patients and Families"	Maren Batalden, Julie Johnson, Cristin Lind, Helena Hvitfeldt, Paul Batalden, Tina Foster, Margie Godfrey	Maren Batalden Tina Foster Paul Batalden Cristin Lind Julie Johnson Margie Godfrey	May 6, 2026
7 "Improving Patient Safety and Reliability"	Julie Johnson, Paul Barach, Gautham Suresh, Tanya Lord, Margie Godfrey, Tina Foster	Julie Johnson Paul Barach Gautham Suresh Tina Foster Margie Godfrey	May 27, 2026
8 "Creating an Actionable Healthcare Information Environment to Inform Intelligent Action"	Brant Oliver, Gene Nelson, John Mecchella, AnnMarie Hess, Margie Godfrey, Tina Foster, Julie Johnson	Brant Oliver Julie Johnson AnnMarie Hess Tina Foster Margie Godfrey	June 10, 2026
9 "Interprofessional Education and the Clinical Microsystem"	Tina Foster, Paul Uhlig, Brant Oliver, Gay Landstrom, Julie Johnson, Margie Godfrey	Tina Foster Julie Johnson Paul Uhlig Brant Oliver Gay Landstrom Margie Godfrey	June 17, 2026
10 "The New Frontier of System Improvement-Mesosystems" and Workbook	Margie Godfrey, Tom Downes, Steve Harrison, Julie Johnson, Tina Foster	Margie Godfrey Steve Harrison Julie Johnson Tina Foster	June 24, 2026

For assistance, inquiries or if you wish to receive calendar invites for the series, please contact:

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